



# CCAC National Compliance Awards Programme **APPLICATION FORM**

Information provided to the Competition and Consumer Affairs Commission will be treated with the strictest confidence and will only be used for the application, assessment and evaluation processes of the National Compliance Awards Programme.

**Name of business:** .....

**Region:** .....

**Address of business:** .....

**Name of Primary Contact:** ..... **Designation:** .....

**Tele. #:** ..... **Email:** .....

**Name of Alternative Contact:** ..... **Designation:** .....

**Tel. #:** ..... **Email:** .....

**Date of Application:** .....

**Type of Business:** ☐ General Store ☐ Hardware ☐ Clothing ☐ Electronics/Electrical Appliances ☐ Auto

☐ Construction

☐ Other .....

Do you have a Tax Compliance Certificate for the business? Yes ☐ No ☐

Is the business registered with the Commercial Registry? Yes ☐ No ☐

Is the business compliant with the National Insurance Scheme (NIS)? Yes ☐ No ☐

Is your business a subsidiary or franchise of a larger and/or international organization? Yes ☐ No ☐

Type of Award being applied for:

- ☐ **Most Compliant Electronics**
- ☐ **Most Compliant Auto Sales**
- ☐ **Most Compliant in other industries**
- ☐ **Best Warranty Policy**

\*Multiple awards can be applied for.

List two reasons for applying for this award:

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From the following, please indicate which of these are done by your business. For non-applicable fields, kindly input NA.

As a Supplier,					
DO YOU...	ALWAYS 5	FREQUENTLY 4	SOMETIMES 3	SELDOM 2	NEVER 1
Make available measuring instruments available to facilitate rechecking for consumers?					
Ensure your measuring instruments are verified by the relevant regulatory agency?					
Prominently display prices for goods?					
Display current prices?					

Provide receipts to consumers for purchases made?					
Provide legible receipts?					
Provide receipts with actual price and related tax separately, purchase date and description of goods purchased?					
Provide standard and explicit warranties					
Accept liability for damages resulting from the use of goods sold?					
<p>Have a return policy for goods?</p> <p>Is it always consistent with the CAA return policy of:</p> <ul style="list-style-type: none"> <li>a. 7 days period for returns.</li> <li>b. Returned goods must be unused</li> <li>c. Returned in its original package.</li> <li>d. Maximum 10% restocking fee.</li> </ul>					

Post notices stating, Goods not returnable, No refund					
Provide the 75% refund on a cancelled layaway transaction?					

Please note that by signing and submitting this application form to the CCAC, you are agreeing to the following:

- a. All the information provided is true and correct.
- b. For any justifiable reason your application can be rejected.
- c. You will permit, facilitate and co-operate with our Inspectors.

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**For Official Use Only**

Date Received

☐ Participation

☐ Participation not approved

Remarks: .....

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**Signature of Compliance Award Committee Representative**

**Date:** .....