



CCAC NATIONAL COMPLIANCE AWARDS PROGRAMME BEST CONSUMER EXPERIENCE AWARD

PURPOSE

To acknowledge and highlight one business for their outstanding service to consumers.

CRITERIA

Business must consistently provide excellent service to consumers before, during and after sales. This includes going the extra mile to ensure consumers are satisfied, as well as going above and beyond to understand their problems and needs in accordance with the Consumer Affairs Act No. 13 of 2011.

ELIGIBILITY

- Business must be registered with the Commercial Registry.
- Business must be compliant with the Consumer Affairs Act No. 13 of 2011.
- Businesses must be a provider of durable goods and services.
- Businesses must be registered with GRA and NIS.

NOMINATION PROCESS

Nomination forms can be emailed to cau@ccac.gov.gy or via hard copy addressed to:

The Director (National Compliance Award)
Competition & Consumer Affairs Commission
National Exhibition Centre, Sophia,
Georgetown, Guyana.

The forms can be accessed and downloaded by visiting our website (ccac.gov.gy) and selecting forms then Awards. Nominations are opened from members of the public. However, each nominator is limited to one nomination.

SELECTION PROCESS

All nominations will be reviewed by the Award Committee to ensure that the nominees are eligible and meet the criteria. After which, five (5) businesses will be shortlisted based on a rigid verification process and consumers will be able to vote for the business of their choice through an online poll.

NOTIFICATION

The winning business will be announced at the CCAC's Compliance Award Ceremony.

Applications close on October 28, 2022